



CCB #218913
PHONE: 503-764-9853
FAX: 971-255-1024
WWW.RBBROOFING.COM

Privacy Policy

At RBB Roofing & Contracting we are committed to protecting and respecting the privacy of our customers. This Privacy Policy explains how we collect, use, and safeguard the personal information you provide to us through our form.

Information We Collect

When you fill out our form, you may provide us with the following types of personal information:

- Full name
- Email address
- Phone number
- Address
- Additional information you choose to provide in relation to your roofing needs

How We Use Your Information

We use the information we collect for the following purposes:

- To respond to your inquiries and provide you with the services you request.
- To send you information and updates regarding our services.
- For customer support and to improve the quality of our services.
- To comply with legal obligations and protect our legal rights.

Sharing Your Information

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties



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SMS Terms and Conditions

1. **Consent to Receive SMS**

By opting in to SMS messaging from **RBB Roofing & Contracting**, you consent to receive text messages (SMS) from us regarding our services, promotions, or important updates. These messages may be sent via automated systems.

2. **Help & Support**

If you need assistance at any time, reply **HELP** and we'll send you instructions on how to use our SMS service or how to get in touch.

3. **Opt-Out**

If you no longer wish to receive SMS from us, reply **STOP** to any message. You'll receive a final confirmation message, after which you will no longer get marketing or service texts.

4. **Message and Data Rates**

Message and data rates may apply. Check with your carrier for details.

5. **Message Frequency**

Message frequency may vary depending on your interactions and our service schedules.

6. **No Sale of Mobile Data**

No mobile information will be shared with third parties or affiliates for marketing/promotional purposes. All categories above exclude text-messaging originator opt-in data and consent.

Use-Case: Marketing

Use-Case

Marketing

Sample Message

RBB Roofing & Contracting: Thank you for your inquiry regarding our roofing services. We offer roof repair, replacement, maintenance, and inspections. Please call us at **503-764-9853** to learn more. Text **YES** to **5037649853** to join our alerts. You'll receive up to 5 messages per month. Reply **HELP** for help, or **STOP** to cancel. Message and data rates may apply. Message frequency may vary. See our Privacy Policy at <https://www.rbbroofing.com/privacy-policy/>.



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Security

We implement a variety of security measures to maintain the safety of your personal information. However, the transmission of information via the internet is not completely secure, and we cannot guarantee the security of your data transmitted to our site.

Cookies

Our website may use “cookies” to enhance user experience. You may choose to set your web browser to refuse cookies or to alert you when cookies are being sent.

Your Rights

You may have rights under privacy laws, including the right to access, correct, or delete the personal information we hold about you. To exercise these rights, please contact us (contact info below).

Changes to This Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the “effective date” at the top of this Privacy Policy.

Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

RBB Roofing & Contracting

503 764 9853

4404 SE 91st Ave

Portland, OR 97266

RBBRoofing@gmail.com